



THE UNITED REPUBLIC OF TANZANIA
PRESIDENT'S OFFICE
e-GOVERNMENT AUTHORITY
ISO 9001:2015 Certified



Document Title:

e-Government Authority Information Security Policy

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APPROVAL	Name	Job Title/ Role	Signature	Date
Approved by	Eng. Benedict B. Ndomba	Director General		1/7/2025

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GLOSSARY

Term	Description
User	All e-Government Authority's employees and its associates



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ACRONYMS

Term	Description
e-GA	e-Government Authority
IEC	International Electrotechnical Commission
ISMS	Information Security Management System
ISO	International Organization for Standardization.



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1 INTRODUCTION

The e-Government Authority (e-GA) is an ISO 9001:2015 public institution established in 2019 under the e-Government Act, No. 10 of 2019 mandated to coordinate, oversee and promote e-Government initiatives as well as enforce e-Government related policies, laws, regulations, standards and guidelines in public institutions. e-GA is a succeeding institution to e-Government Agency which was a semi-autonomous institution established in 2012 under the Executive Agencies Act, No.30 Cap. 245 of 1997 with the mandate of coordination, oversight and promotion of e-Government initiatives.

Safeguarding information is critical to the success and sustainability of any organization. e-Government Authority (e-GA) recognizes the increasing threats posed by cyber-attacks, data breaches, and other security vulnerabilities. Additionally, there is a growing need to comply with various regulations, industry standards, and contractual obligations that demand robust information security measures.

In order to be in good security posture, the Authority has developed this policy to provide a structured framework for setting information security objectives, implementing security controls, managing risks, and fostering a culture of security awareness throughout the organization. This document outlines the commitment to safeguarding the confidentiality, integrity, and availability of information.

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2 INFORMATION SECURITY POLICY

The e-Government Authority (e-GA) is committed to delivering secure e-government services to public institutions by protecting the confidentiality, integrity, and availability of information assets. e-GA also commits to meeting all applicable legal, regulatory, and contractual requirements, including Tanzania's Personal Data Protection Act, Government Cyber-Security Strategy, and ISO/IEC 27001:2022 standard. Furthermore, e-GA is committed to the continual improvement of its Information Security Management System (ISMS) to adapt to the evolving information security threats, meet stakeholder needs and expectations through proactive risk management and ongoing performance review.



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3 IMPLEMENTATION, ENFORCEMENT AND REVIEW

3.1 Implementation and Reviews

- i. This document shall come into operation once approved, and then it shall be considered mandatory for all e-Government Authority business operations; and
- ii. This document shall be reviewed after every three years, or whenever business environment of e-Government Authority changes in a way that affects the existing policy.

3.2 Exceptions

Any exception to this document must be documented and taken through a proper channel of authorization which approved it.

4 DOCUMENT CONTROL

Version	Name	Comment	Date
Ver. 1.0	Information Security Policy	Creation of Document	September, 2024
Ver 2.0	e-Government Authority Information Security Policy	Revision of the document to align with the requirement of clause 5.2 (a), (c) and (d) of ISO/IEC 27001:2022 and renaming the document.	July, 2025